

## A few practicalities before we start

- Safety, please make sure you know the safety routines for wherever you are located
- Two options for asking questions
  - Post a question in advance of the Q&A session. Please click the Q-icon located in the top right corner of the screen during the presentation to post your question
  - 2. Ask questions in the live Q&A session. Browse to www.nobia.com/ir for dial-in details



**Moderator**Tobias Norrby, Head of Inventor Relations



# Today's team



Jon Sintorn
President & CEO



**Cecilia Forzelius**EVP People & Culture



**Kristoffer Ljungfelt** CFO



**Ola Carlsson**EVP Product Supply



**Ole Dalsbø** EVP Region Nordics



**Dan Josefsberg**EVP Marketing, Customer
Experience and Communication



**Dan Carr** EVP Region UK



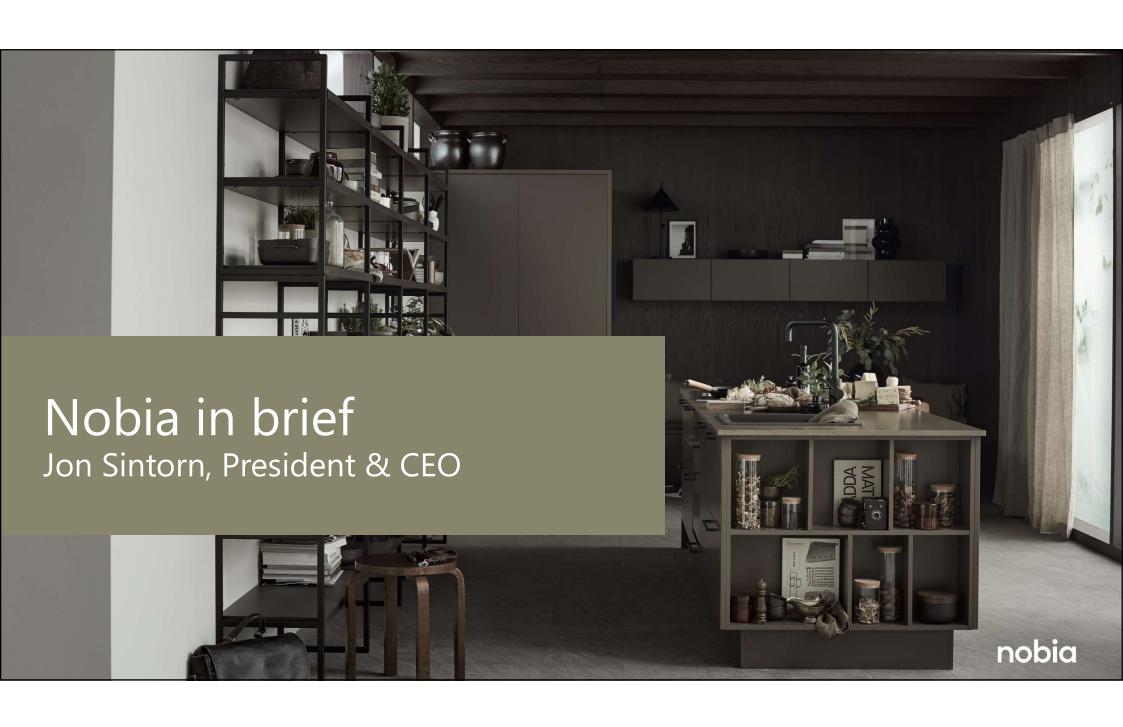
**Amanda Jackson** Head of Sustainability



# Agenda

| Nobia in brief                | Jon Sintorn                     |
|-------------------------------|---------------------------------|
| Market and financials         | Kristoffer Ljungfelt            |
| Strategic plan                | Jon Sintorn                     |
| Region Nordics                | Ole Dalsbø                      |
| Region UK                     | Dan Carr                        |
| People and Culture            | Cecilia Forzelius               |
| Product Supply                | Ola Carlsson                    |
| Sustainability and Design     | Amanda Jackson & Dan Josefsberg |
| Additional growth initiatives | Jon Sintorn                     |
| Summary and financial targets | Jon Sintorn                     |
| Q&A                           |                                 |
|                               |                                 |

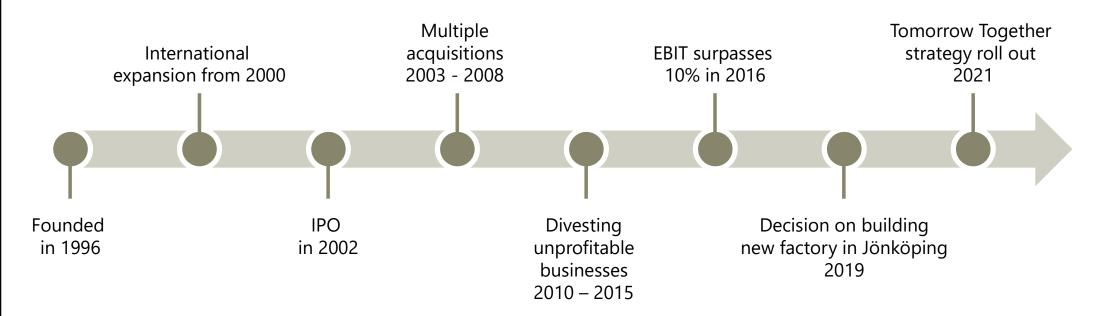








## Short history of Nobia





### Three main sources of revenue



Kitchen furniture **64%** 

Net sales
12.7
BnSEK



Appliances, worktops and other **30%** 



Installation services **6%** 

~450k 5.3m kitchens / year cabinets / year

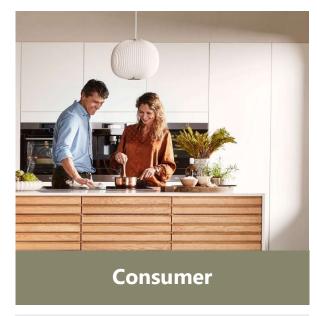


## Organised in three regions with strong local brands and businesses





# Leveraging our brands across three market segments



Well-known, high consideration brands...





...with positive knock-on effects in B2B

High level of customer intimacy built over many years

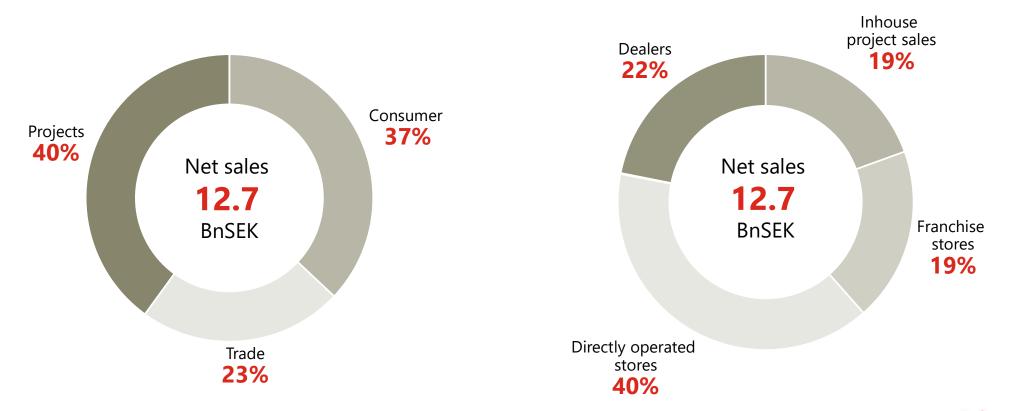
Mass-customisation and consolidation of customer-specific orders at scale



## The market segments are served through four main sales channels

#### **Split by market segment**

#### **Split by sales channel**



## Covid-19 impact on Nobia

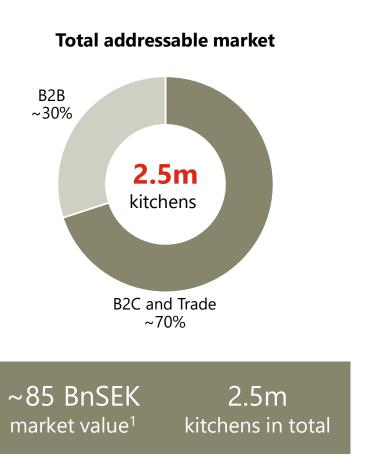
- Temporary factory closures in UK and Central Europe in 2020
- Temporary store lockdowns in all regions
- Construction sites mostly open
- Limited supply chain disruptions
- Strong underlying market
  - Stay at home trend
  - Home refurbishments
- Change in buying behaviour

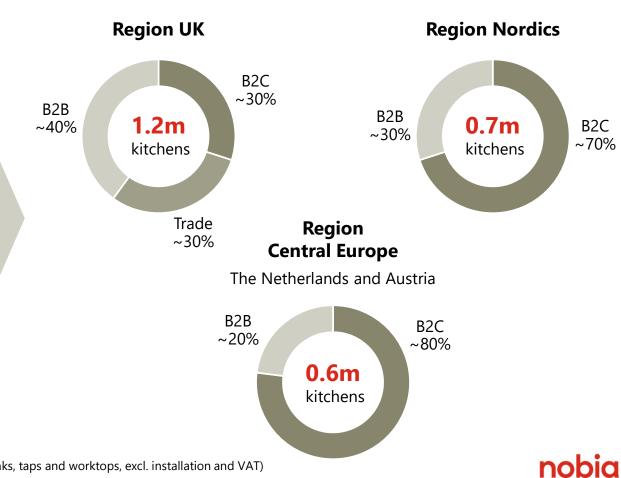






# Nobia operates in a large addressable market





# Several trends indicate future market growth above GDP

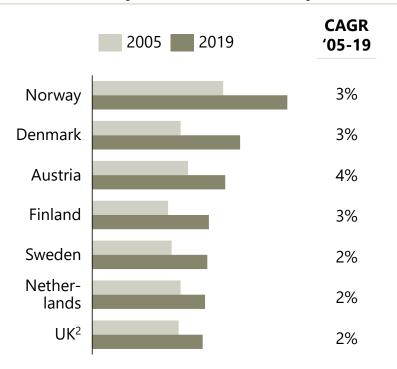
|                          | Demographics                | <b>~</b> \$     | <ul> <li>Affluent and ageing population with significant purchasing<br/>power</li> </ul>                  |
|--------------------------|-----------------------------|-----------------|---|
|                          | Urbanisation and households | r <sub>ia</sub> | <ul><li>Ongoing and continuous urbanisation</li><li>Rising number of single households</li></ul>          |
| Developments<br>& Trends | Property prices             | <b>~</b> \$     | <ul><li>Investments in home refurbishments drive property value</li><li>Strong new build starts</li></ul> |
|                          | Home improvements           | <b>%</b> \$     | <ul><li>The kitchen is an increasingly visible part of the home</li><li>More time spent at home</li></ul> |
|                          | Customisation               | \$              | <ul> <li>Tailoring of services and products to accommodate an individual's requirement</li> </ul>         |
| Volume driver            | \$ Price driver             |                 |   |

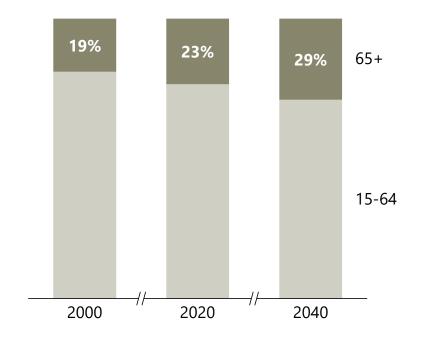


# **Demographics:** A more affluent and aging population will drive value in the kitchen industry

#### Net income 65 years or over [kEUR/year]

#### Aging population [% of population >15 years]<sup>1</sup>





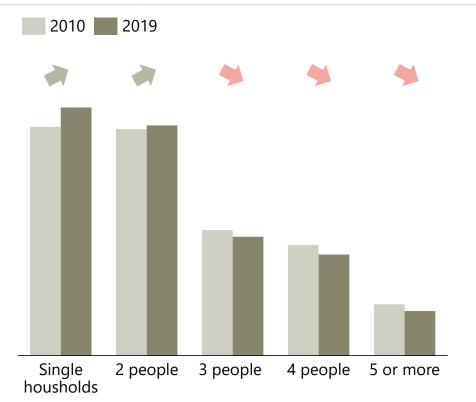


# **Urbanisation and households:** Increasing urbanisation and smaller households increase the demand for kitchens

#### **Urban population as percent of total [%]**

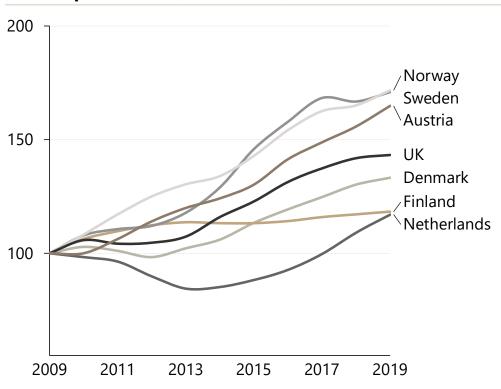
#### Δ ppt 1950-2019 % 100 36 Netherlands Denmark 20 90 Sweden 22 **Finland** 42 80 UK 5 <sup>\</sup>Norway 32 70 60 Austria -5 50 40 1950 2019

# Households by number occupants, EU28 [% of households]

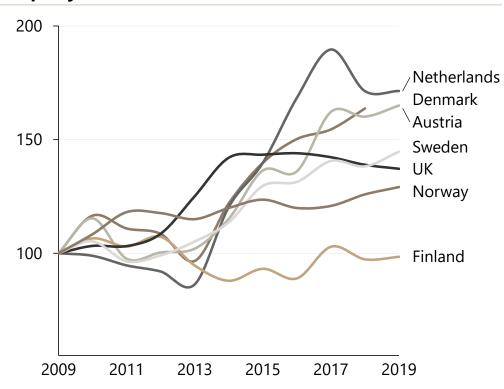


# **Property prices:** Home improvement benefits from rising housing prices and increasing number of property transactions

#### **House price index [2009 = 100]**



#### **Property sales index [# of transactions, 2009 = 100]**

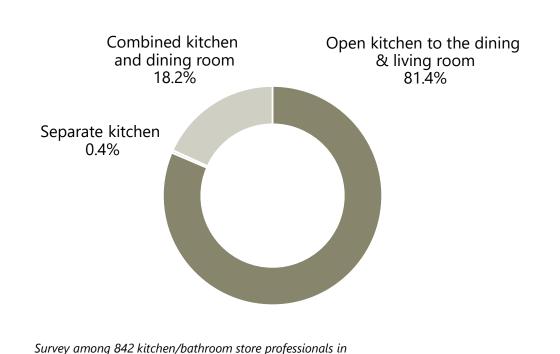




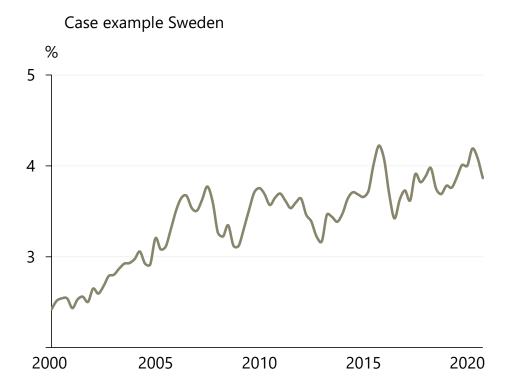
## Home improvements: The kitchen is an increasingly visible part of the home and we spend more on home improvements

#### What will the kitchen layout be like in 20 years' time?

# Share of households' disposable income spent on home improvements



Australia, Brazil, Italy, Portugal, Spain, Sweden, UK and USA



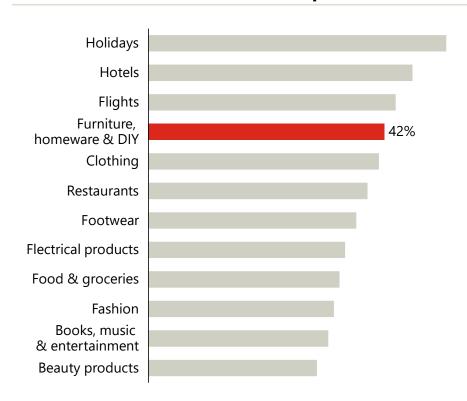
Source: Global Kitchen, The Home Kitchen in the Globalization era - report by Cosentino Group/Silestone Institute, 2017, Macrobond

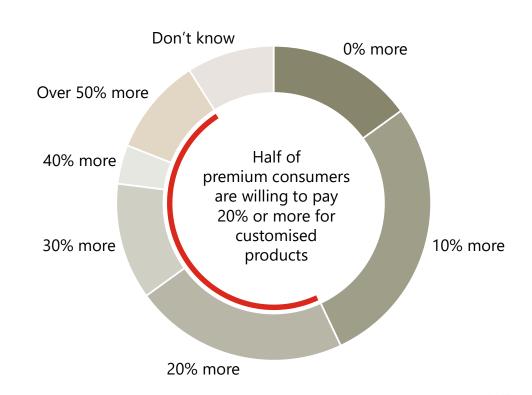


# **Customisation:** Recent research confirms the increased willingness to pay for customised products

#### Consumer interest in customised products or services

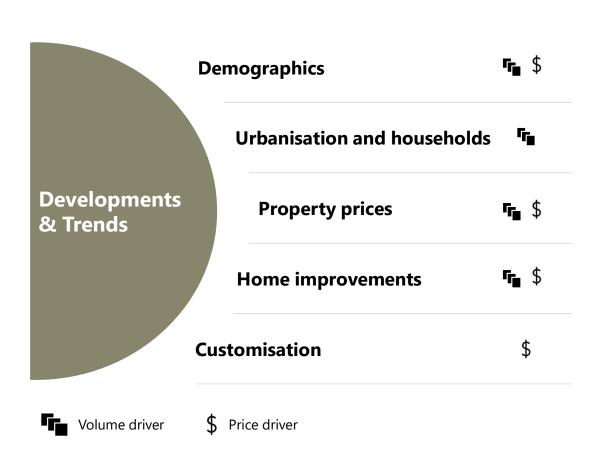
#### Willingness to pay for customised products







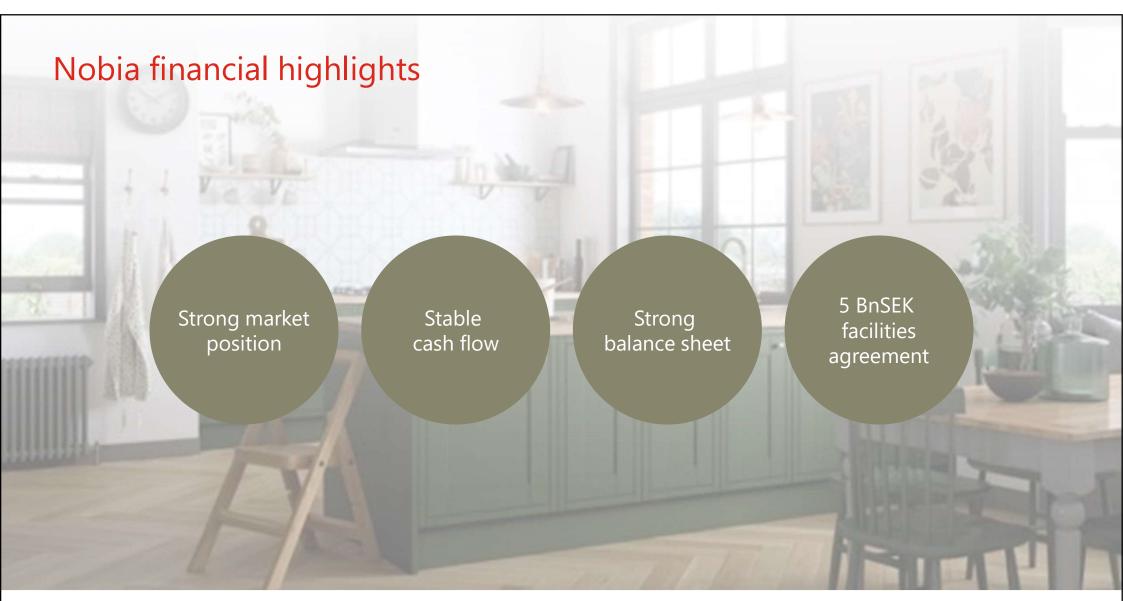
# **Summary:** Strong long-term outlook for the kitchen market, both in terms of volume and value



Growth above GDP

1-3% pp.

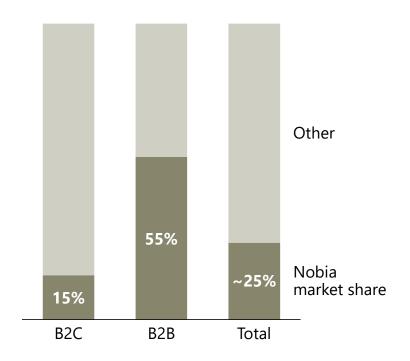


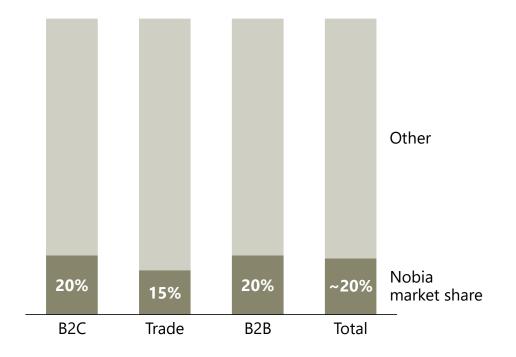


### Nobia volume market share in the Nordics and the UK

Nobia produced kitchens, market share volume Nordics ['000 kitchens]

Nobia produced kitchens, market share volume UK ['000 kitchens]



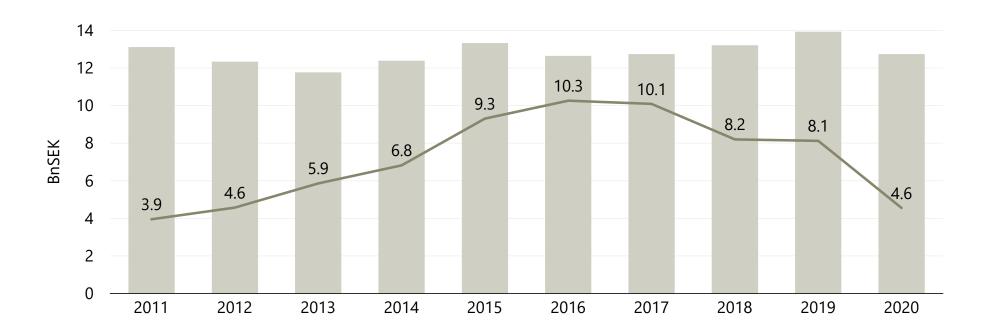




# Historic financial performance for the Group

#### Nobia net sales and EBIT development [BnSEK, %]

Net sales — EBIT-margin<sup>1</sup>

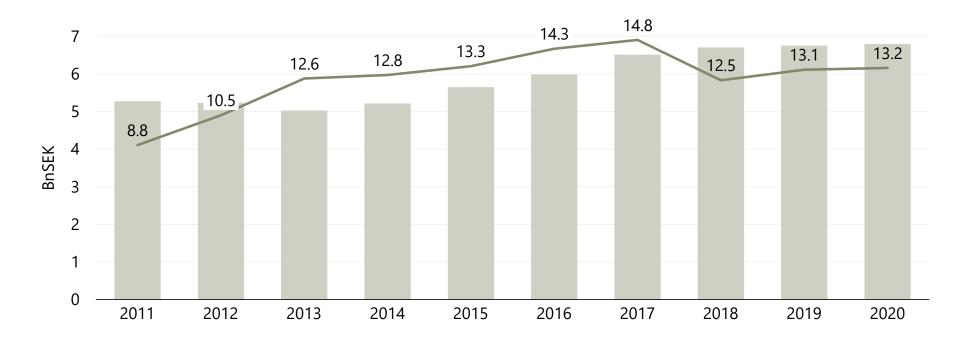




# Historic financial performance in Region Nordics

#### Region Nordics net sales and EBIT development [BnSEK, %]

Net sales — EBIT-margin<sup>1</sup>

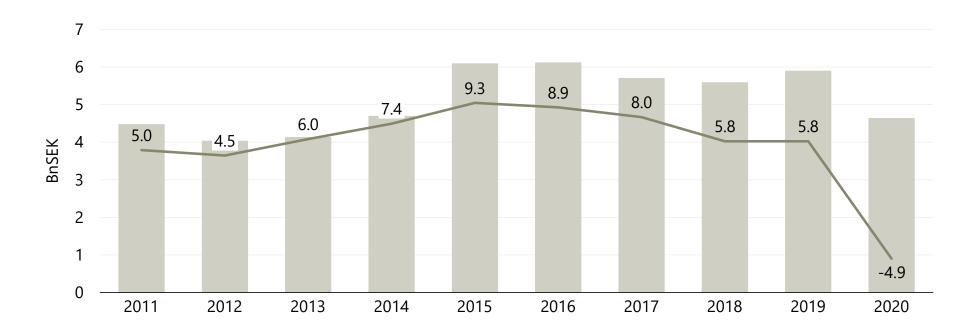




# Historic financial performance in Region UK

#### Region UK net sales and EBIT development [BnSEK, %]

Net sales — EBIT-margin<sup>1</sup>

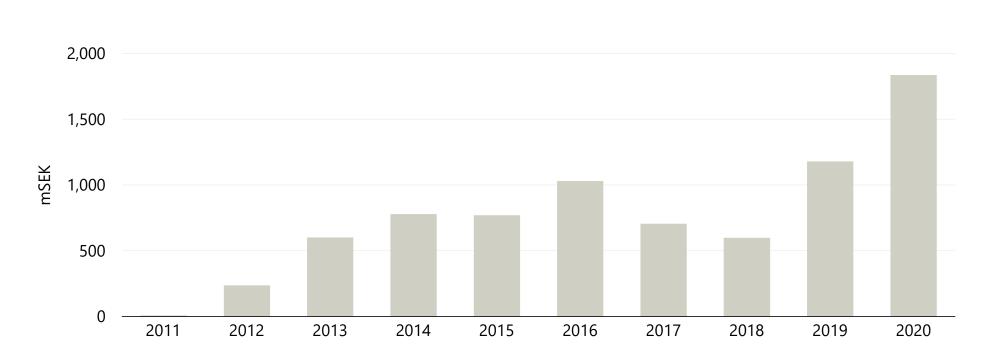




# Group operating cash flow

#### Operating cash flow [mSEK]

Operating cash flow

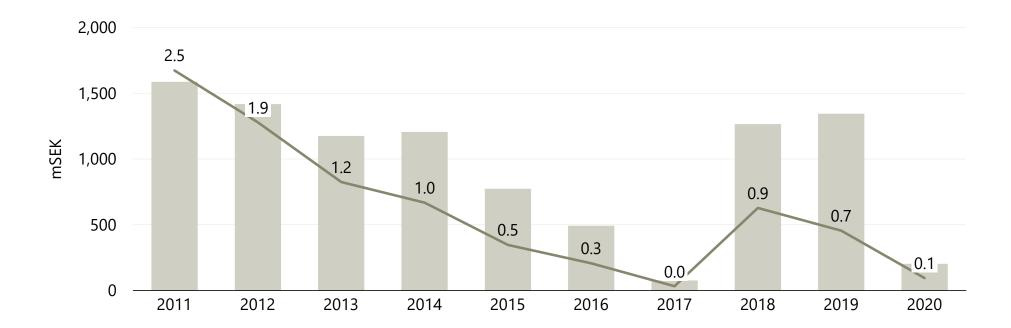




### Financial net debt

#### Nobia financial net debt (excl. IFRS 16) and leverage

Financial net debt (excl. IFRS 16) — Leverage (Net debt/EBITDA)

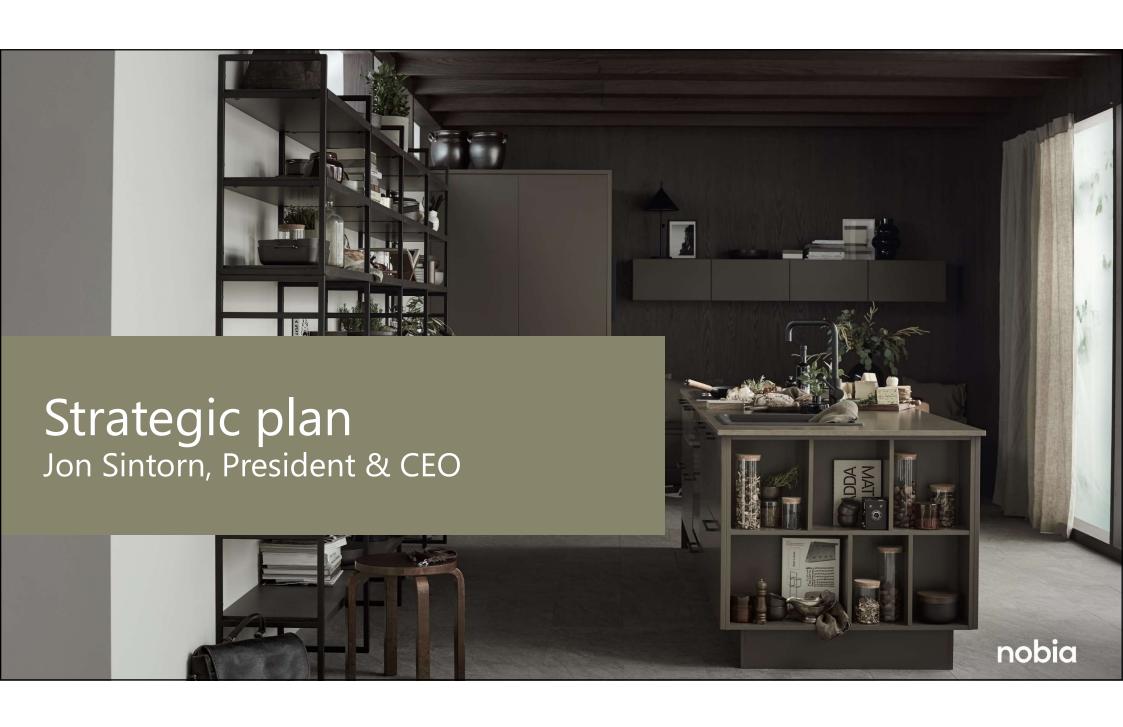




## 5 BnSEK facilities agreement with Handelsbanken and Nordea

SEK 5,000,000,000 **FACILITIES AGREEMENT** Dated 22 December 2020 NOBIA AB (PUBL) as the Company arranged by HANDELSBANKEN CAPITAL MARKETS, SVENSKA HANDELSBANKEN AB (PUBL) AND NORDEA BANK ABP, FILIAL I SVERIGE as Bookrunners NORDEA BANK ABP, FILIAL I SVERIGE as EKN Agent NORDEA BANK ABP, FILIAL I SVERIGE as Agent and Security Agent





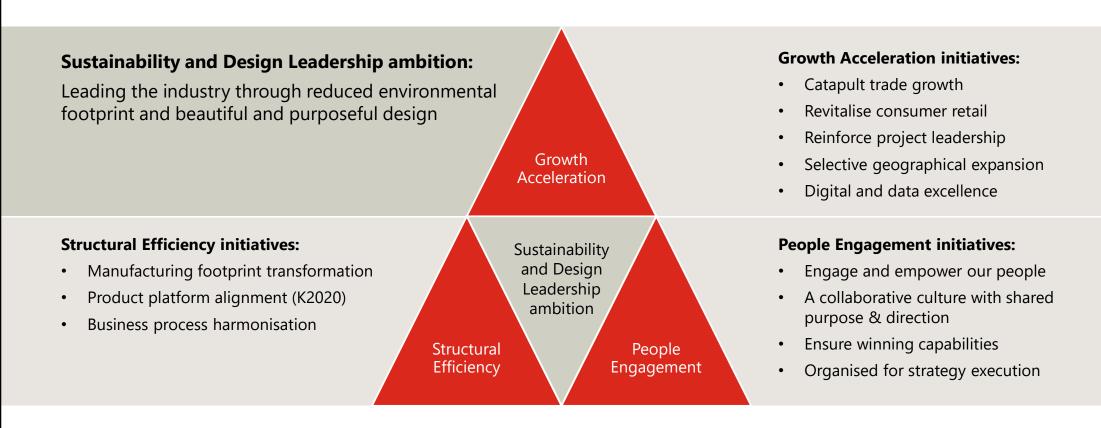
## Nobia Tomorrow Together Strategy







## Detailing the strategic priorities



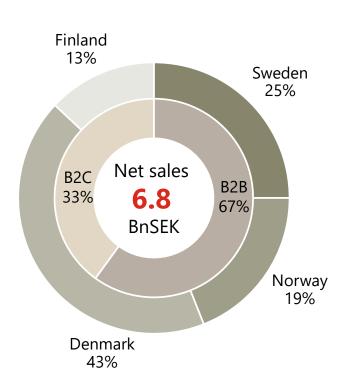




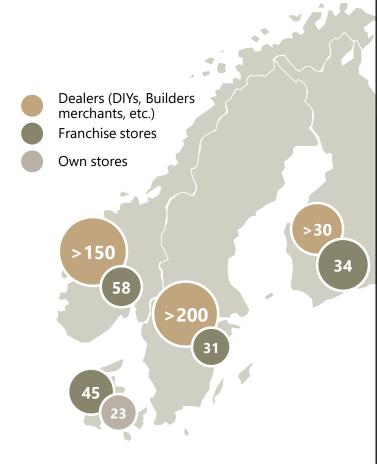




# Region Nordics is a 6.8 BnSEK business with strong brands and the largest distribution network in the region





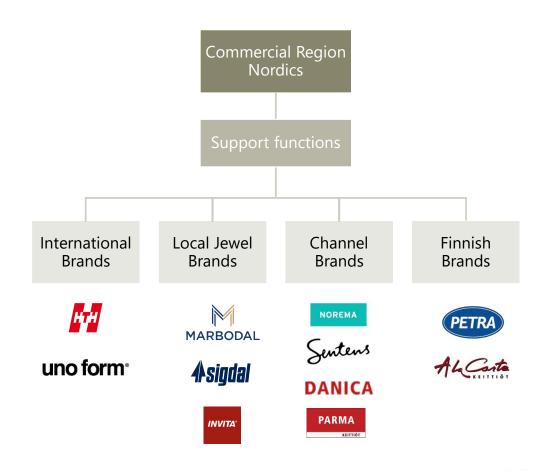




# Organisational setup to enable closer collaboration between countries and to realise synergies

- Moved from four countries to one regional organisation
- Enabling scale effects, improving structural efficiency and harmonised processes
- Four commercial units, each with a clear focus and strong local presence

Increased collaboration and realising synergies





### Key strategic initiatives for the Nordics

### Sustainability and Design leadership:

 Our new kitchen concepts will create customer value and drive sales

> Growth Acceleration

#### **Growth Acceleration initiatives:**

- Reinforce project leadership
- Revitalise consumer retail

### **Structural Efficiency initiatives:**

- Transform Finland
- · New factory in Jönköping
- Harmonise the Nordic product range (K2020)
- Harmonise sales and admin processes

Sustainability and Design Leadership ambition

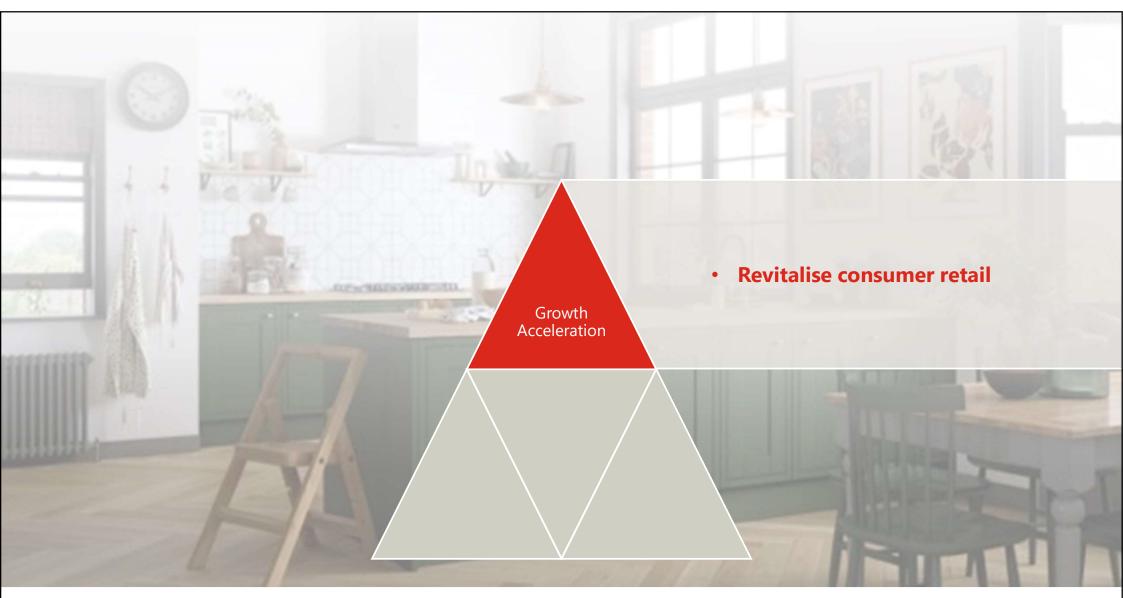
Structural Efficiency People

Engagement

### **People Engagement initiatives:**

• Nordic organisation





## Key initiative to drive profitable growth and increase market share



- Launching relevant products and attractive design concepts
- Rolling out best practices and accelerating digitalisation
- Optimising the store network and formats



Capitalising on the trend in home renovations



## Launching attractive design concepts



### Jordnära färger



**Nordic Spirit** 



**Nordic Creation** 









# Optimising the store network by improving existing store formats and concepts as well as increasing coverage

- Enhanced in-store experience
- Strengthen in-store execution
- Expand franchise store network
- Omnichannel

Optimising our store network





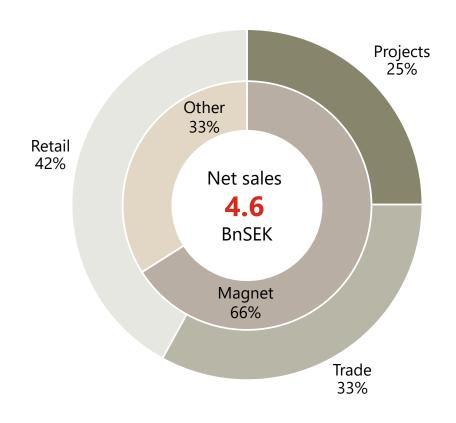








# Our vision is to be a multi-segment kitchen specialist business with a power brand in Magnet









CIE





## Key strategic initiatives for Region UK

### Sustainability and Design leadership:

- Enriching the Magnet proposition with Scandinavian design
- · Take a clear position as a sustainability leader

### **Structural Efficiency initiatives:**

- Rationalise product portfolio (K2020)
- Develop Darlington as K2020 centre of excellence
- Regionalise supporting functions



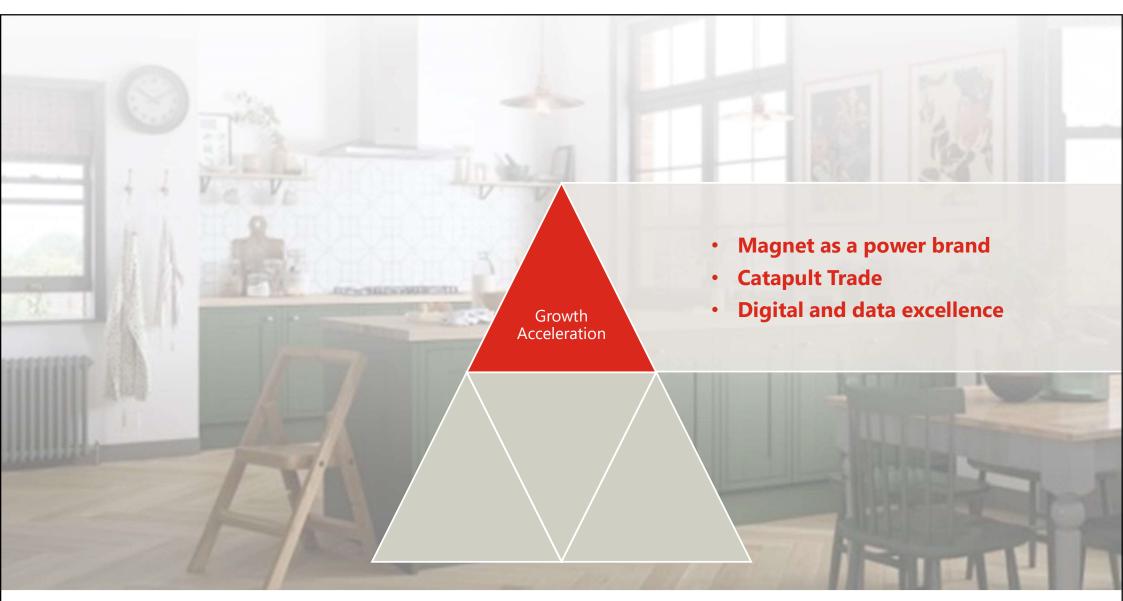
#### **Growth Acceleration initiatives:**

- Leverage Magnet as a power brand
- Catapult Trade
- · Digital and data excellence

### **People Engagement initiatives:**

- Local empowerment
- Re-organise to focus on Magnet
- Diversity





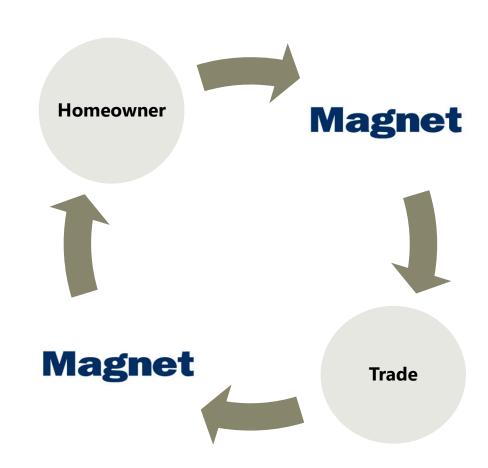


## Magnet has a significant untapped potential in the trade segment



- Attractive market segment
- Magnet brand creates a strong pull
- Strong asset in store network
- Strengthened proposition from 2019
- Increased focus and resources towards trade

Well positioned to connect trade and homeowners



## Strengthening the trade proposition in the UK



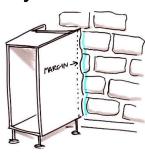
- Mass customisation to increase value for all stakeholders
- Improved store asset utilisation adds value
- Harmonised K2020 range facilitates installation speed
- Supply Chain improvements drive better availability

## Target double digit growth rates

#### Store network



### Easy and fast to fit



### **Stock availability**







# Digitalisation enables a wider reach, better conversion and improves our cost to serve

- Changing customer behaviour
- Improved online booking
- Video meetings introduced
- Virtual design hub established
- Digital customer/sales tool launched
- Improved platform for Trade

+168% conversion to appointments

>50,000 new accounts in the digital tool

### New digital customer / sales tool



Appointment

Design

My Order



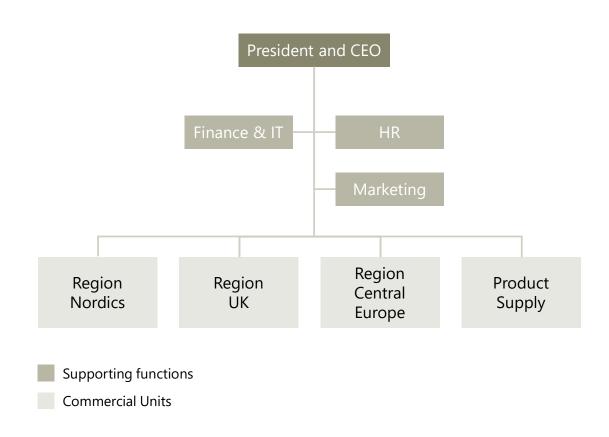




## Three main drivers for rethinking our organisational setup Evolving Tomorrow Organisational Together customer development behaviour strategy

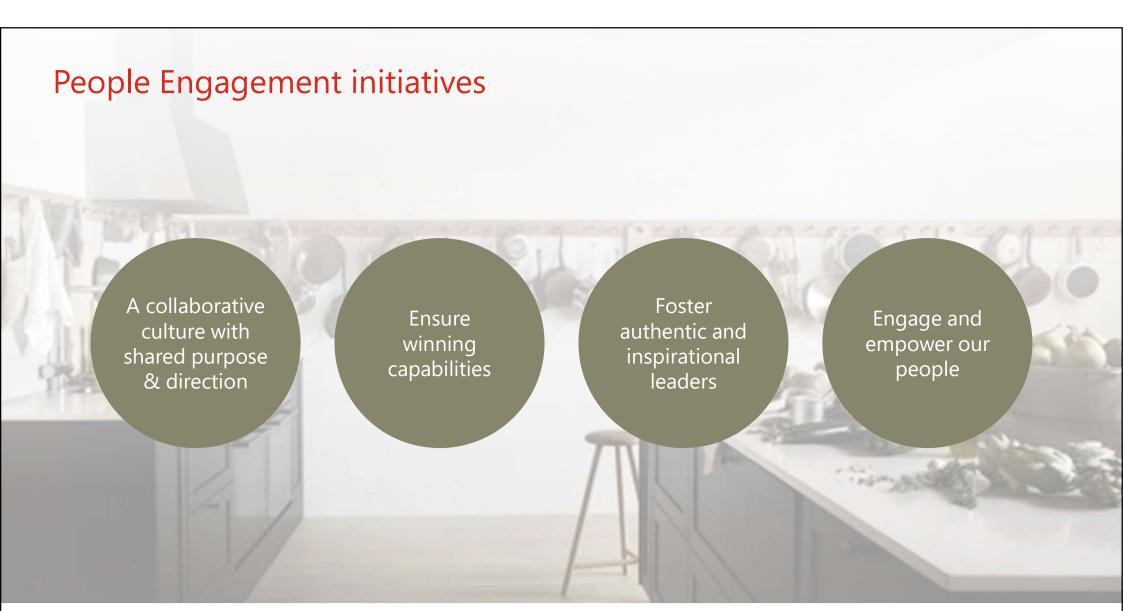
# The new organisational structure enables us to leverage group scale to enhance local competitiveness

- Faster business decisions
- Local accountability close to customer
- Enable transformative investments on Group level to realise structural efficiency
- Process harmonisation and competence centres of excellence
- Wider range of career paths













# Product Supply is responsible for all product management, R&D, sourcing and operations across Nobia

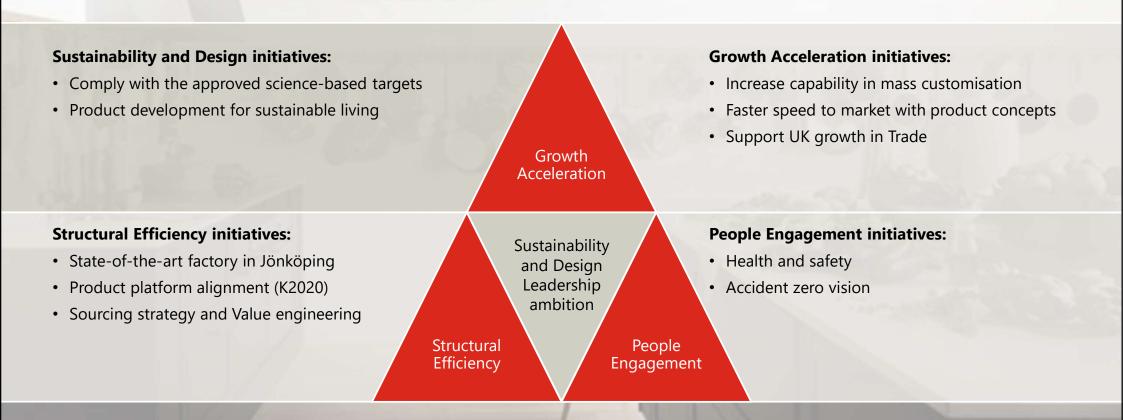
- 14 production facilities
- ~80% made-to-order production
- 620 suppliers, mainly Europe based
- 2 major product platforms







## Key strategic initiatives for Product Supply





### New state-of-the-art factory in Jönköping – a quantum leap



- Enables strong growth across the Nordics and Central Europe
- Mass customisation abilities to accommodate individual preferences at scale
- Cost leadership through high level of automation and optimised distribution
- Facilitates specialisation and consolidation over time
- Industry leading sustainability footprint

50% >40% capacity reduction in conversion cost increase through automation





# The new factory will enable international expansion

- New factory in Jönköping frees up capacity in Ølgod
- Ølgod factory well positioned to Germany and the Netherlands
  - 1.5h to German boarder
  - 3h to Hamburg
  - 5h to Dutch border
  - 6h to Berlin
  - 6.5h to Düsseldorf and Dinxperlo (Bribus)
  - 8h Frankfurt am Main

Ølgod well positioned for distribution in Central Europe





## State-of-the-art factory

# Reaching full capacity in 2024 the new factory will generate run rate savings of 0.3 BnSEK

• Machine park investment: 2.0 BnSEK

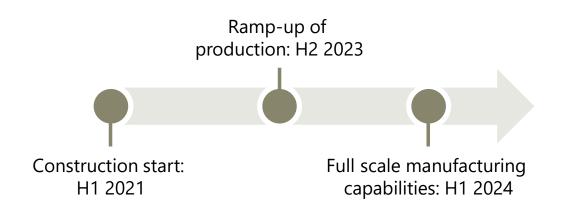
 Project cost: 0.2 BnSEK (CAPEX, cash)

• **Building:** 1.5 BnSEK (develop, sell & lease back)

• Write down, non-cash: 0.1 BnSEK

0.3 BnSEK run rate savings

> 0.5 BnSEK value of capacity increase

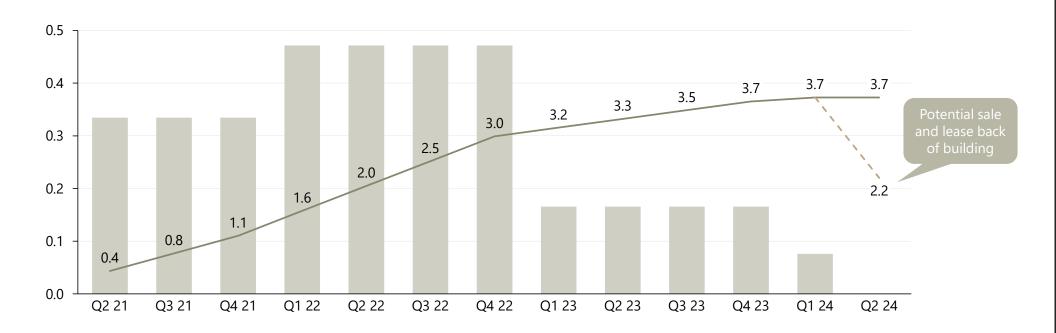


## CAPEX spend for the new factory will be most intense during 2022



### Indicative cash out profile for the new factory<sup>1</sup> [BnSEK]

Cash out — Accumulated





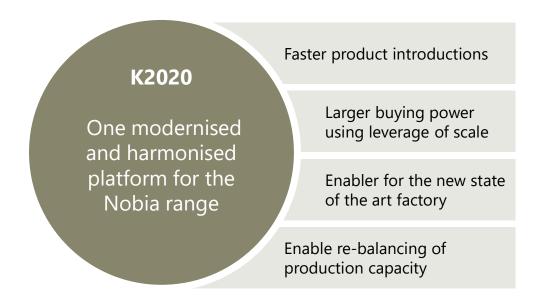
## New and optimised product platform across the group (K2020)



- Harmonising the Nordic ranges into one competitive and fit for purpose range of products
- Includes all product categories and full ranges
- Embodies the ambition to enhance local competitiveness by leveraging group scale

-65% # of cabinet dimensions

-62% # of sales articles





#### Develop Darlington as the K2020 centre of excellence in the UK



- Brand independent panel manufacturing and assembly of K2020
- Develop mass customisation abilities
- Improved distribution model supporting our trade proposition
- Develop capabilities for direct deliveries to trade and project sites
- Expand Darlington to support growth

Leverage brand independent supply chain





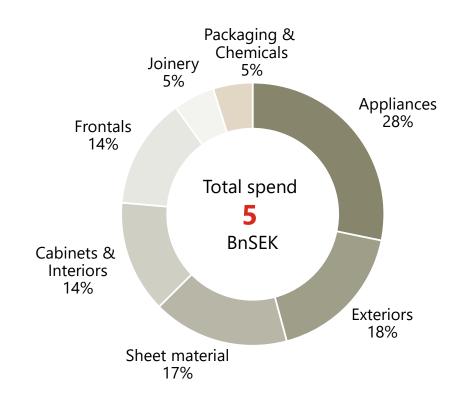


# Sourcing savings through aligned product platform and range harmonisation across the group

- Centralised organisation to drive scale benefits
- Leverage on new optimised product platform (K2020)
- Consolidating supplier base
- Value engineering initiatives

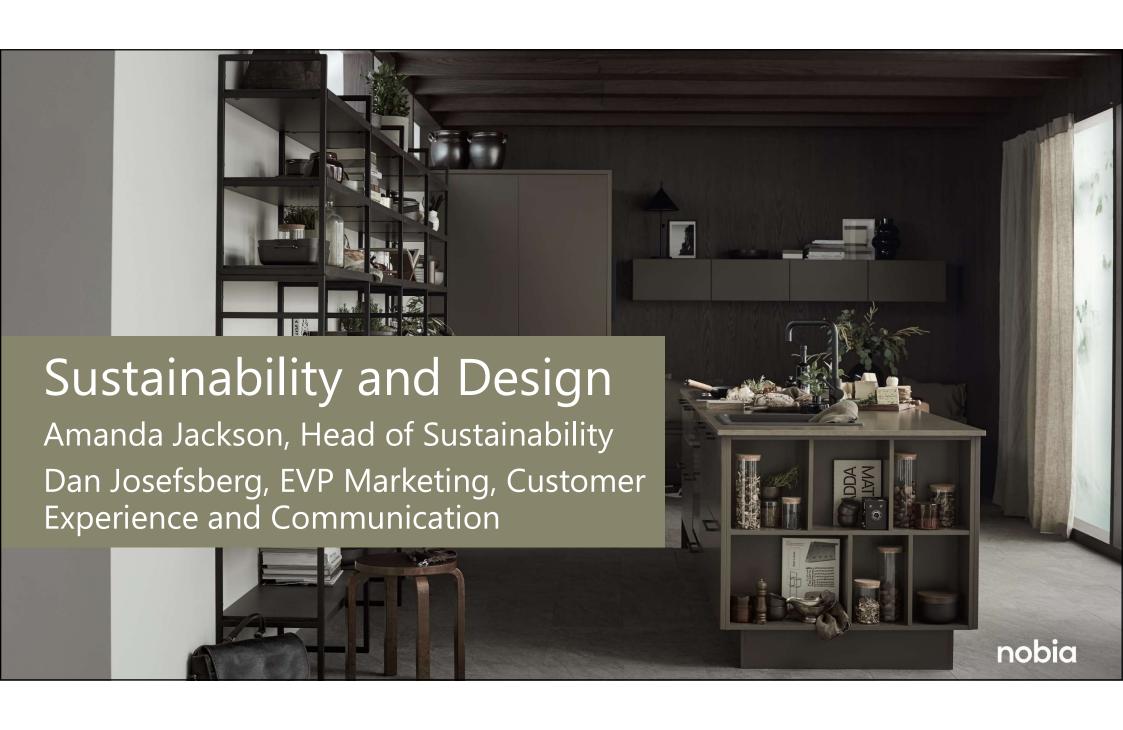
5 BnSEK direct material spend

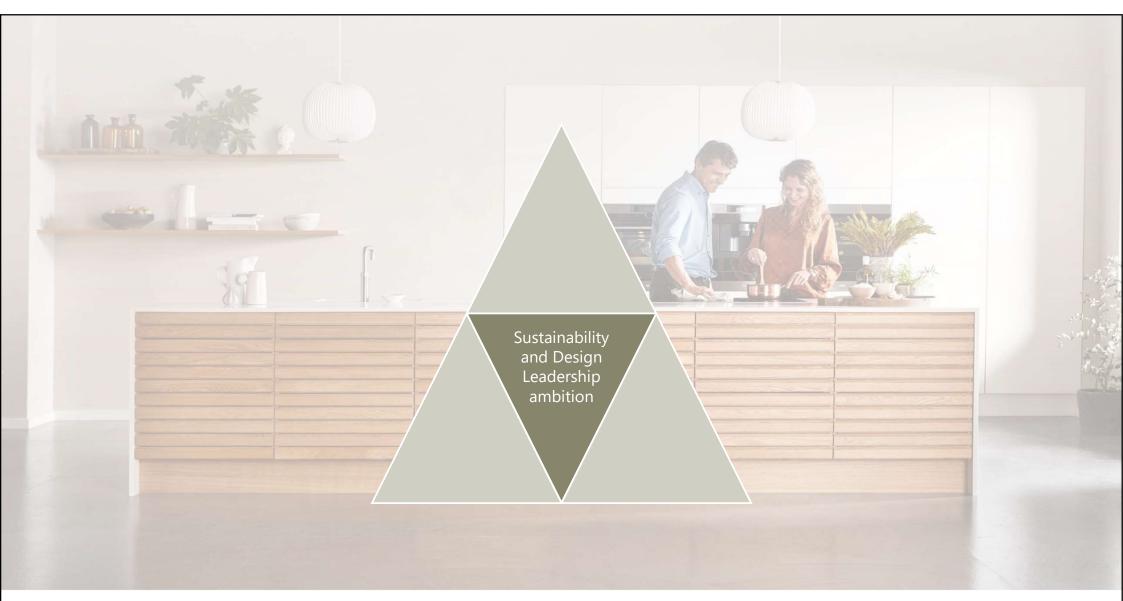
620 suppliers



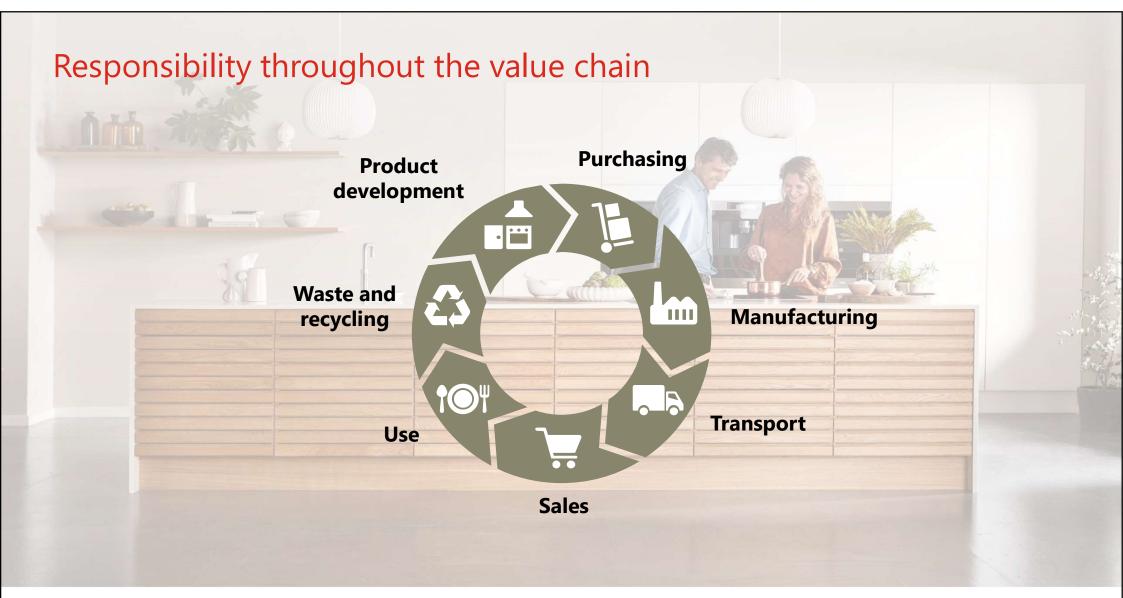


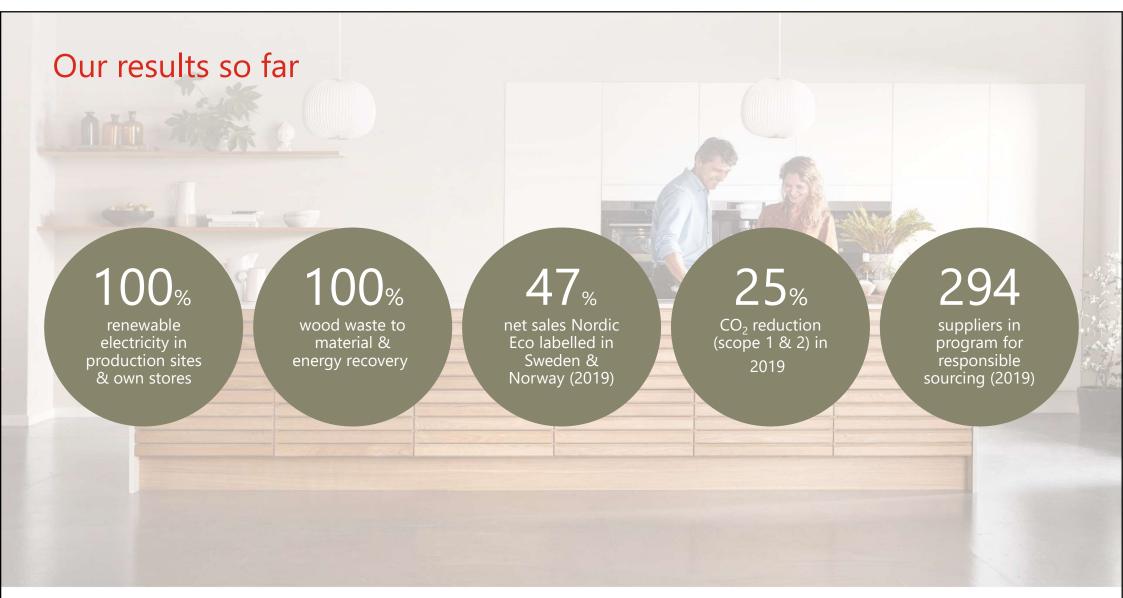


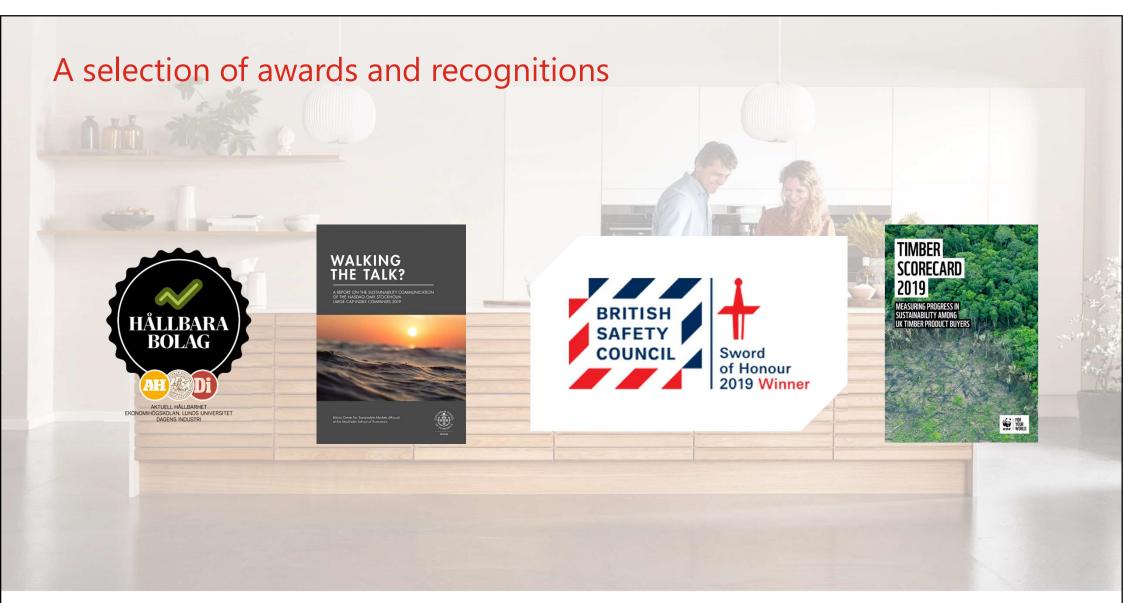














#### Executing on the strategy

#### **Science based targets**



DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

- We have adopted a science-based targets
- Target to reduce the CO<sub>2</sub> emissions by 72%
- Collaborate with suppliers to reduce their carbon footprint

#### **Inspiring sustainable living**



- Helping customers reduce their carbon footprint in the kitchen
- Continue to expand our eco-labelled product range
- Designing kitchens for sustainable living





#### It's where we spend more and more quality time with friends and family

>50%

of people socialise with friends in the kitchen

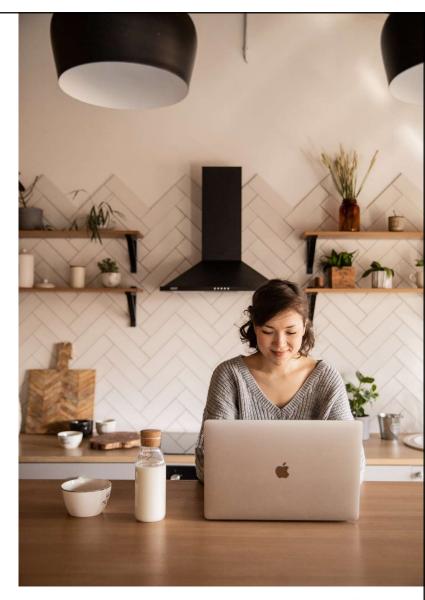




# It's where many of us spend our working days

90%

of HR leaders plan to allow employees to work remotely at least part of the time, even after the pandemic



#### The kitchen is an increasingly visible part of the home





What will the kitchen be like in 20 years' time?

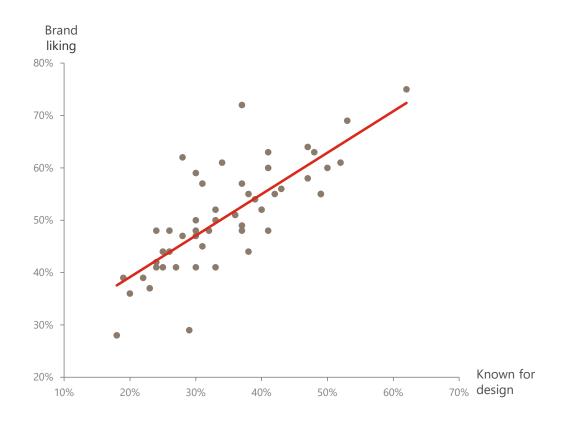
80%

Open kitchen onto dining room and living room

Survey among 842 kitchen/bathroom store professionals UK, Sweden, Italy, Spain, Portugal, USA, Australia and Brazil



## Design matters to kitchen consumers...







### During 2020 we have intensified our design efforts

#### **Nordic Spirit**



Jordnära färger



**Nordic Creation** 



# To guide all our group design work and achieve our portfolio design goals, we have defined a number of design principles



## Putting our principles to action – Our **Nordic Nature** 2021 design launch











Intentional
with a mid tone
warm oak inspired
wooden concept

Holistic design potential within our portfolio Supporting sustainable design with FSC certified wood

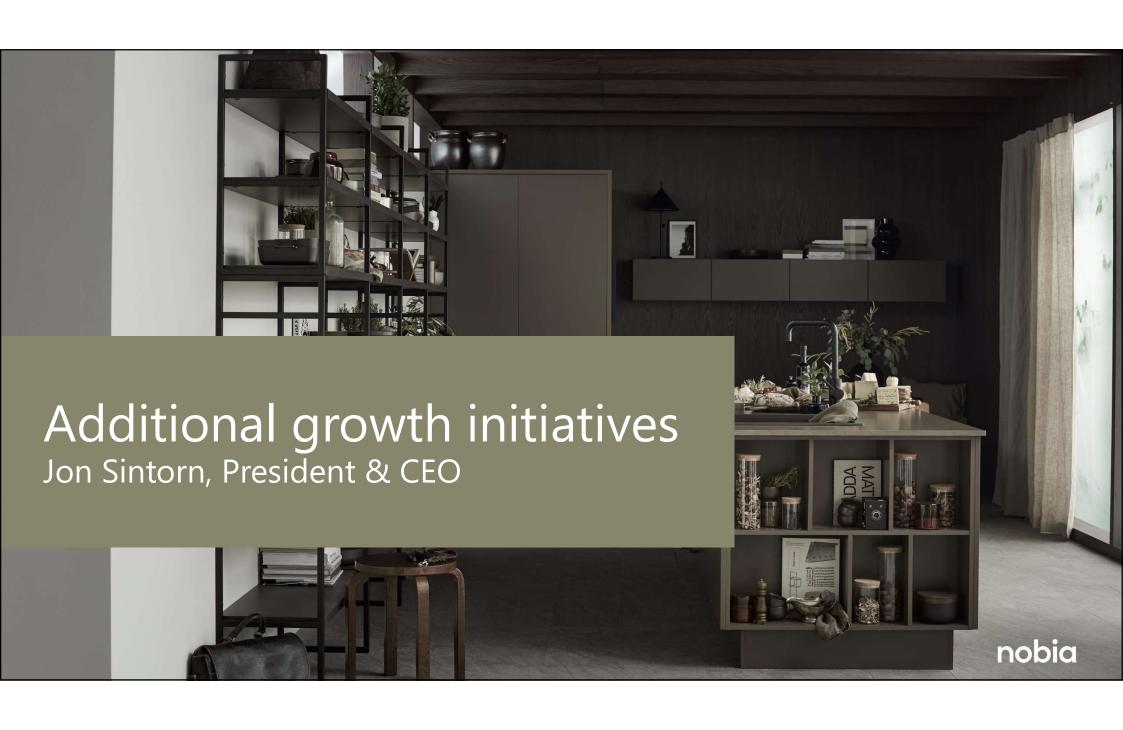
Uncomplicated
with a few
distinct design
elements

Balanced
with functional,
tactile and
visual
elements

Unique
details such as
rounded corners,
fluted wood
and glass





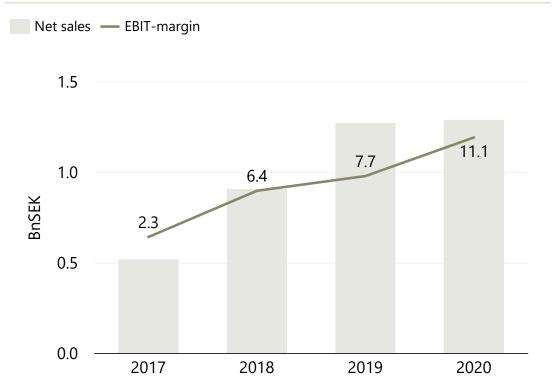




#### Grow with our existing brands Ewe & Bribus

- Bribus in the Netherlands
  - Strong momentum since the acquisition
  - Realising synergies
  - Expanding presence in other segments
- Ewe in Austria
  - Turnaround completed
  - Targeting profitable growth in the retail segment
  - Introduction of Danish design products from Unoform

## Region Central Europe net sales and EBIT development [BnSEK, %]



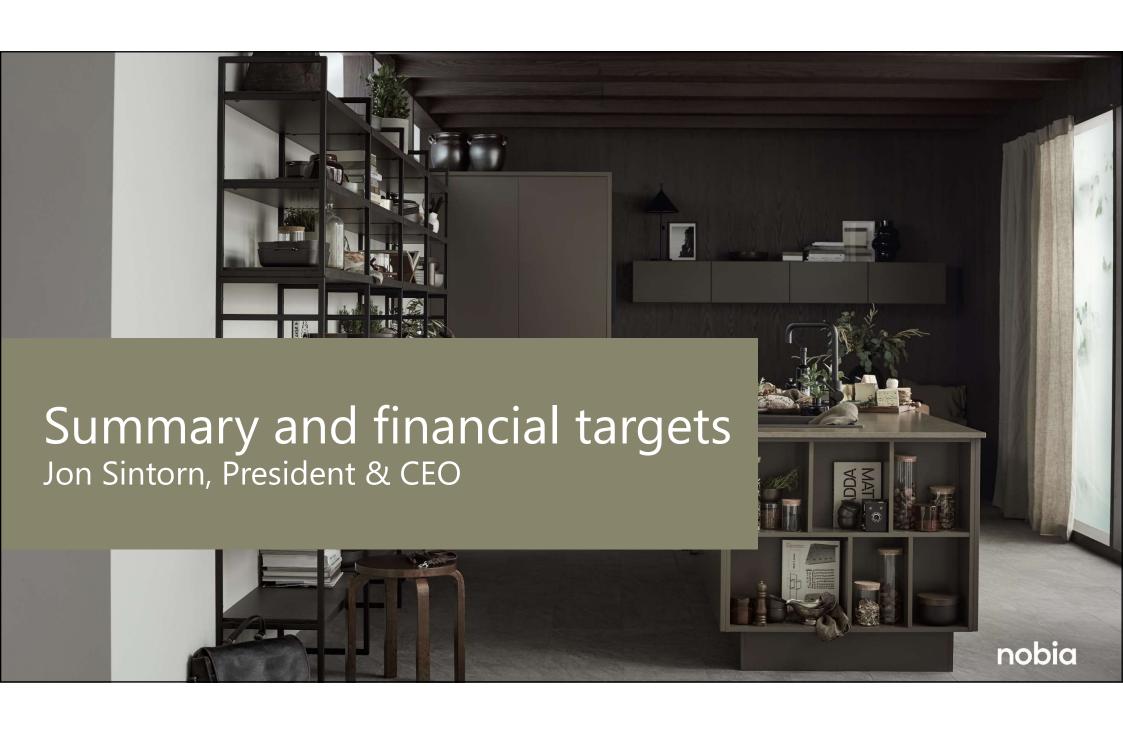


### International expansion with the HTH brand

- Nobia's most valuable brand
- Capitalise on Danish design and Scandinavian heritage
- International customers
- Asset light franchise model

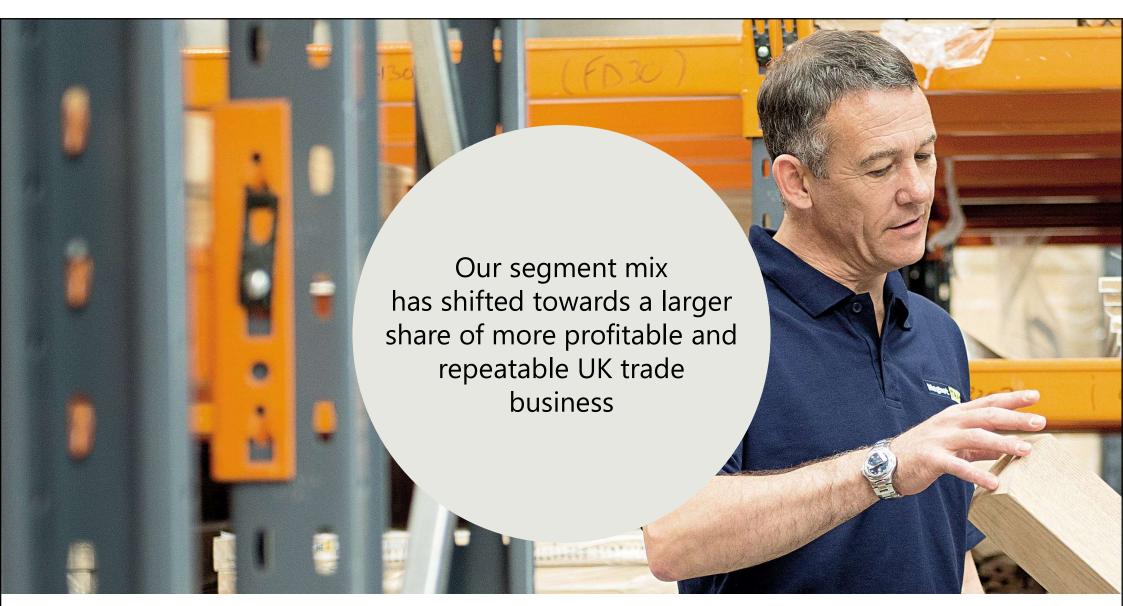
Opportunity to expand presence in Central Europe



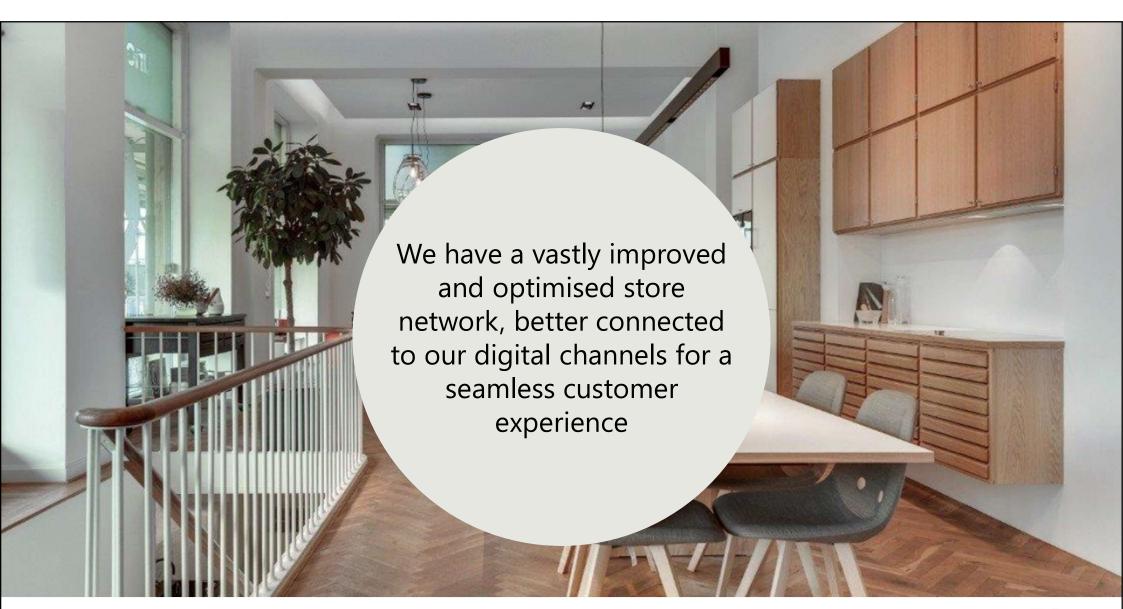


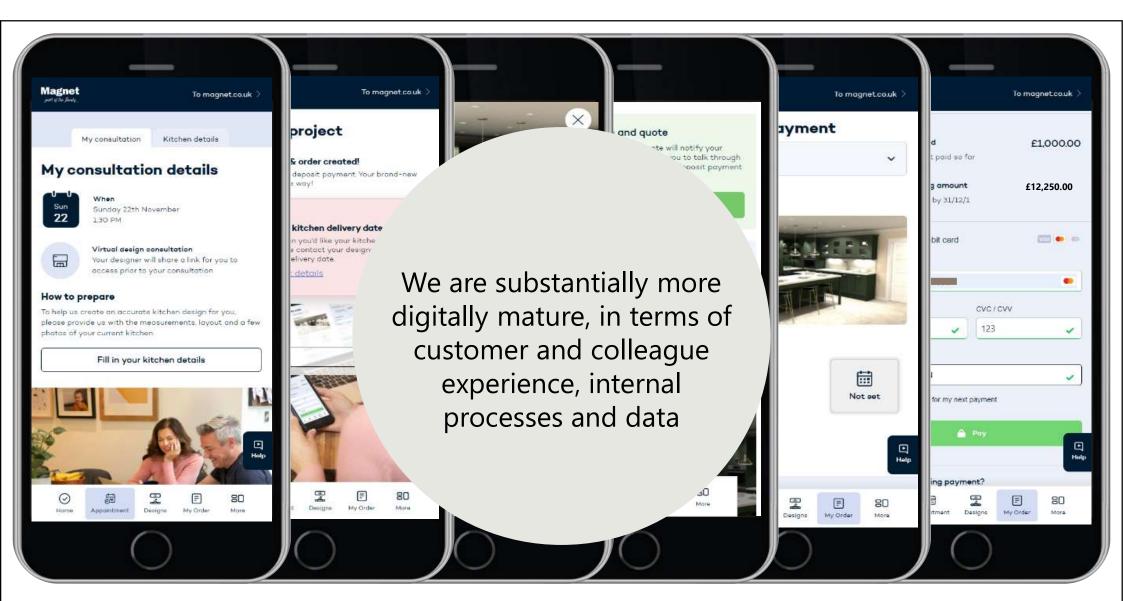
With our Tomorrow Together strategy, 5 years out, we envision a Nobia significantly different from today...



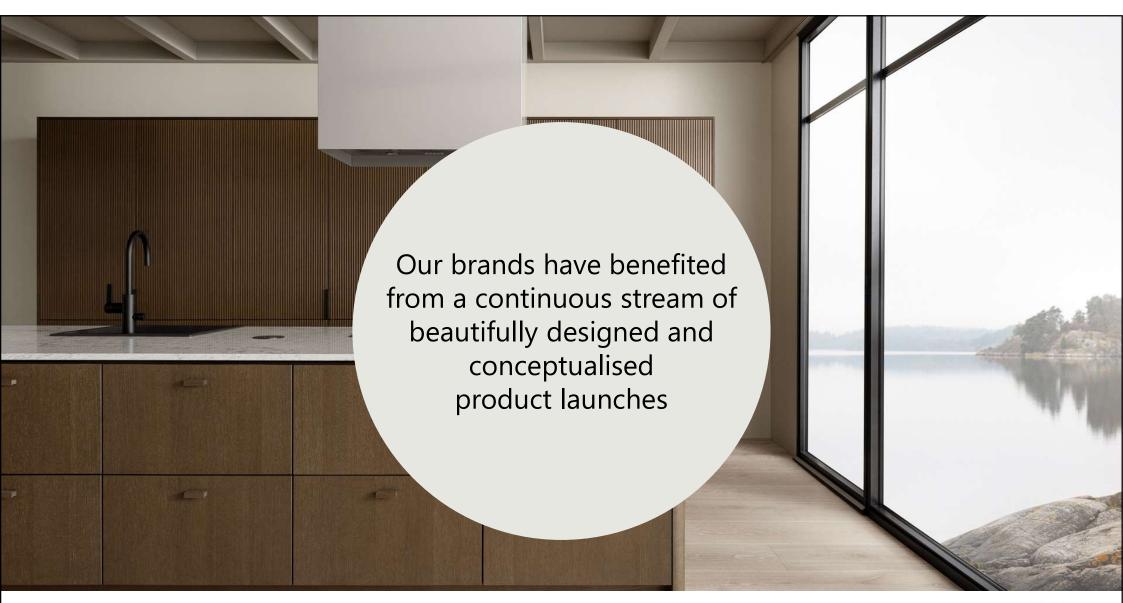






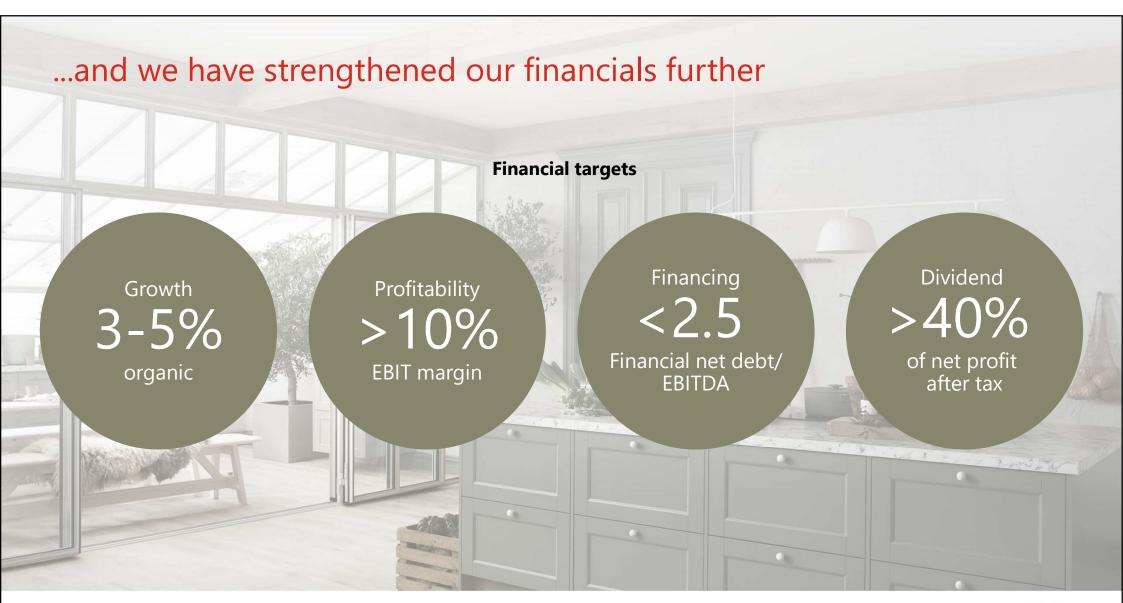












#### Nobia Tomorrow Together Strategy



...leverage Group scale to enhance local competitiveness



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